

Burnside House

Conditions of Booking

Thank you for your interest in Burnside House. Please read the following notes regarding rental of this property.

1. Rentals of Burnside House are from Sunday to Sunday in 2010, unless otherwise agreed.
2. The minimum period of rental at Burnside during the summer season (June to September) is one week, except by special arrangement.
3. The payment of one-half of your holiday cost is required with any booking, the balance payable on arrival.
4. Should you require to cancel your holiday within eight weeks of your arrival date, regrettably we will be unable to refund the deposit unless we can re-let the property.
5. We therefore respectfully recommend holiday insurance to cover any unforeseen circumstances.
6. In the case of cancellation eight weeks or more before the start of your holiday, your deposit will be returned less £25 administration charge.
7. The maximum occupancy for your property is limited to seven persons (8 if a baby is included). Please be advised that failure to inform us of guests not indicated on your booking form will incur additional charges.
8. Well-behaved dogs (limited to 2) are welcome by prior arrangement only, at a charge of £10 per week, or any part of a week.
9. Please remember that the house is surrounded by fields in which animals are likely to be grazing. Dogs must be kept out of these fields at all costs.
10. We also ask that dogs are kept off the furniture, especially beds. It is your responsibility to clean up any evidence of your dog's presence in the house or garden.
11. We anticipate that the property will be left clean and tidy upon your departure. Should this not be so, please be advised that you will incur an additional charge.
12. For this purpose we ask you to provide us with an additional £50 cheque as a "housekeeping bond" against major damage or extra cleaning requirements. This housekeeping bond is fully refundable within 14 days of the end of the rental period assuming that the following conditions are met:
 - No damage is done to house or its contents, beyond normal wear and tear
 - All debris, rubbish and discards are placed in refuse containers outside
 - Dirty dishes are placed in the dishwasher and cleaned.
 - All keys are returned as per agreement.
 - No linens are lost or damaged
13. Burnside is renowned for its peace and tranquillity and hence we ask that visitors respect this by preventing any member of their party from causing nuisance to neighbours or damage to property.
14. Should any problems arise or damages occur during your stay, please inform us immediately.
15. Please inform us of your arrival time to enable us to ensure that the property is warm and comfortable.
16. Keys for Burnside can be collected at the Burlington, Whiting Bay.
17. Arrival time is 4pm and departure time is 11am, unless otherwise agreed.
18. We will be happy to answer any queries you may have.

We hope that you enjoy our home at Burnside as much as we do.

February 2010